

# RTCC Meeting Notes

05-23-24

## Attendees:

Danielle Utrera (Veterans Affairs)  
Debbie King (Executive Director Meals on Wheels for Falls and Hill counties)  
Frances Ramirez (HOTCOG)  
Frank Patterson (McLennan Community College)  
Heather Travers (McLennan County Health Services)  
Jana Svacina-Waldrop (Waco Transit)  
John Vorderkunz (HOTCOG)  
Johnathan Mize (Texas Workforce Solutions)  
Judge Jay Elliott (Falls County)  
Judge Justin Lewis (Hill County)  
Misty Hendon (HOTCOG)  
Rep Pledger (HOTCOG)

Judge Lewis: Call to order at 1:02 pm and proof of posting.

Rep: Provided results of survey, to date (attached). The majority of responses came from the YES! Expo. We had a place set up with the booth for ADRC. We received around 220 survey replies, most of them being teens. We still need a big push for getting adults to complete the surveys. We also had about 10-15 responses from the veteran's event, most of those were staff.

We are trying to get a QR code for each individual agency so we can track where the responses are coming from. Will also give us an idea on the age ranges.

Jana will bring in information regarding Waco Transit and MicroTransit to be distributed at the same time as our survey cards. We will also provide Waco Transit with our survey information to put in their vehicles. We are currently trying to get the QR code in all of our buses.

To get more survey results, hope is to get a 3-tier display to show the QR code and have several spots at booths so multiple people can complete at same time.

We originally took the "education" option off the survey because we could track data through our current reports. Decided we will add this option back to the survey.

Erin will organize survey by county instead of zip code.

For survey question 3 "How likely are you to use these services again?", will add a spot for them to fill in the reason why they wouldn't use our services again.

Outreach: We were unable to get a booth for the next VA event, but Dani will try to attend the event and ask participants to display our information.

Potential to partner with VFW 2148 for their coffee and popcorn at the outpatient clinic.

Veterans One Stop. Will take to advisory council to get approval.

Black Riffle Coffee said they will display our information.

We will look at our most frequented stops and display there.

Will work to get information and video distributed to TSTC and MCC with assistance from Johnathan Mize and Frank Patterson.

We are still working on our social media presence. Facebook has blocked our account and we are working to get that reinstated. Rep will reach out to WTS Marketing for their assistance.

Rep will continue attending back-to-school bashes, rotary club meetings, and commissioner's court.

Jana: For government reimbursement for transportation, the government provides funds to the individual with a certain amount allocated for transportation. The individual decides how they use the funds. We do not get directly reimbursed from the government directly.

Rep: Erin has returned home but will continue to work remotely through the end of summer. Hope is to receive funding from TxDOT to continue with an intern. Have already received an application for a replacement intern.

Our next RTCC meeting will be on June 27th @ 1:00pm

Adjournment 1:43 pm.